

COVID -19 UPDATE
IMPORTANT MESSAGE TO OUR CLIENTS
March 18, 2020

As the Coronavirus (Covid-19) pandemic in Ontario evolves, Brampton Meals on Wheels is continuing to monitor the situation with our health authorities and instituting best practices and precautionary measures.

HOT AND FROZEN MEALS ARE BEING DELIVERED AS USUAL with some additional precautionary measures and modified procedures, to reduce the amount of interaction/contact between staff/volunteers and clients.

We have instructed our volunteer drivers to:

- Place all the meals in bags and hang them on the client's door (or inside their home, as per existing arrangements) then, knock or ring the bell to make sure the client is home and for visual assessment. If there is no answer, the meal will be left on the door and the volunteer driver will report to the office by phone.
- Volunteers clean/sanitize their hands in between visits to avoid any possibility of cross contamination.
- Our staff and volunteers who have travelled in the past 14 days have been asked to self-isolate, and those that are sick are asked to remain at home.
- We request our staff, volunteers and clients to continue to practice proper hygiene procedures required by health authorities, including proper handwashing and keeping social distancing.
- If you have returned from travelling or have come into contact with an infected person, please inform us immediately, so that we can take additional precautionary measures.

We thank you for your patience and understanding.

Karen Humber
Executive Director
Brampton Meals on Wheels

If you have any questions or concerns about COVID-19 please contact Telehealth or Peel Public Health